



Changes to Downtown Crystal Lake Commuter Parking



Replacement of Pay-by-Phone mobile app

Effective April 1, 2023, Parkmobile will be replacing Passport as the new pay-by-phone mobile app.
The per transaction fee will be \$0.35.

The Parkmobile parking app is free to download from iPhone App Store and Android Google Play. Signage will be displayed at the parking shelters to instruct users how to download and get started with the app.

ParkMobile offers multiple ways to pay for parking, making it easier than ever to skip the meter and go contactless. Ways to Pay:

Pay by App: The app for is available for iOS and Android.

Pay by Web: New lightweight mobile web experience lets you pay for parking without downloading the full app.

Pay by Text: Text "PARK" to 77223 and you will be able to start a parking session.

Google Pay: Pay with ParkMobile right in the Google Pay app.

**For questions regarding parking enforcement, please call the City of Crystal Lake Police Department at 815-356-3620.
For questions regarding parking payments, please call the City of Crystal Lake Finance Department at 815-459-2020.**